



# Terms & Conditions - Website Use

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RAA Energy is a trading name of the licensed energy retailer EL Retail Energy Pty Ltd, ACN 606 408 879



## Terms and Conditions Of Website Use

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### Agreement

By using this website you agree to be bound by these Terms and Conditions of Use and our Privacy Policy ("Terms"). If you do not accept these Terms, please do not continue using this website.

### User warranties

You warrant that you will:

1. not use this website for illegal purposes;
2. not reverse engineer or otherwise attempt to identify or copy the source code;
3. not post to this website or otherwise propagate material of any kind which contains computer viruses or other types of malicious or harmful programs;
4. not interfere with, disrupt or do anything that compromises the security of this website;
5. provide RAA Energy with complete and accurate contact details when requested to do so while using this website; and
6. (if applicable) keep your login details for our customer self serve portal secure and not reveal them to any other person or organisation.

### Disclaimer

While RAA Energy makes every effort to ensure that the information, material, and documents on this website are current and accurate, the material is provided on the understanding that RAA Energy makes no warranty, guarantee or promise, express or implied, in relation to the content or accuracy of the information, material and documents available via this website.

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RAA Energy is not liable to you or anyone else for any loss in connection with the use of this website or a linked website.

The RAA Energy website does not provide financial advice.

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### **Limitation of liability**

Subject to any liability implied by law, RAA Energy expressly disclaims any and all liability, however arising, and any responsibility to any person arising in connection with their use of or reliance on this website or information, material and documents accessible via this website in whole or part.

**Withdrawal and suspension of access to website**

RAA Energy may withdraw completely, or suspend for a period of time, this website, or access to it for any reason including, without limitation, where there is an interruption, fault, virus, unauthorised access or other malicious attack or where maintenance or upgrading of the system is required.

**Termination of use**

If, in RAA Energy' opinion, you breach any of these Terms and Conditions of Use, RAA Energy may suspend, terminate or limit your access to this website.

**Governing Law**

The laws of the state of South Australia shall apply to this notice and the information on this website. The courts of South Australia shall have jurisdiction to decide any matter arising out of this notice and the information on this website.