RAA Finance
150 Grenfell Street, Adelaide
SA 5000
T 08 8202 8331
F 08 8202 8332
raa.com.au

Direct Debit Request

RAA Finance Account Ref: _____

I/We _____
(Surname) (Given Names)

_____
(Surname) (Given Names)

Of _____
(Address)

authorise and request RAA Finance (User ID No. 090418) to arrange for funds to be debited from my/our account as described in the Schedule below. I/we authorise the account to be debited with any amounts which RAA Finance may debit through the Direct Debit System until further notice. The account must be in the name of at least one of the borrowers.

The schedule:

Name of account holder/s: _____

Bank: _____

Branch BSB number: _____ Account number: _____

Is your loan account monthly or fortnightly *(please select)* ☐ **Monthly** ☐ **Fortnightly**

Nominated repayment amount: $ _____ Commencement date: ____ / ____ / _____

Note:

- Direct debiting is not available from credit cards
- **Fortnightly** payments must commence **within 14 days** of sign up
- **Fortnightly** payments must commence **within 14 days** of sign up
- **Monthly** payments must commence **within 27 days** of sign up. Payment dates of 29th, 30th and 31st of the month **are not available** for direct debits.

Acknowledgement:

I/We understand and acknowledge that:

1. I/We have read and understood the attached Service Agreement and agree to its terms.
2. I/We authorise and request that this Direct Debit Request remains in force until cancelled, deferred or otherwise varied in accordance with the Service Agreement.

Customer signature: _____ Date: _____

Please ensure account details are correct and have been signed by all authorised signatories of the nominated account notice.

RAA Finance loans are provided by RAC Finance Limited ABN 77 009 066 862 Australian Credit Licence 387972 and are subject to RAC Finance lending criteria; conditions, fees and charges apply. Royal Automobile Association of South Australia Limited ACN 677 371 274, ABN 90 020 001 807, credit representative number 574711 is an authorised representative of RAC Finance Limited. When deciding to buy or hold an RAA Finance product, you should read and consider our disclosure documents which are available from RAA Finance at raa.com.au/finance.

Royal Automobile Association of South Australia Ltd.
ABN 90 020 001 807
ACN 677 371 274

Allianz South Australia Insurance Limited
ABN 14 007 872 602
AFSL 232 525

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Service agreement

1. RAA Finance will initiate direct debit payments in the manner referred to in the Schedule.
2. You can contact us during business hours by calling: 1300 651 812, or write to: RAA Finance, 150 Grenfell Street, Adelaide SA 5000, or email: finance@raa.com.au.
3. Debit payments will be made to us when due. We will not issue individual confirmation of payments made.
4. We will give you at least 14 days' written notice if we propose to vary details of this arrangement, including the amount and frequency of payments.
5. If you wish to cancel a Direct Debit Request or to vary or stop individual payments, you must either call us during any business day up until the cut-off time of 5:00pm AWST on the day the payment is due, or give us two business days written notice before the next payment date is due.
6. For requests to alter your bank account details you must inform us in writing and either post or email those details so it reaches us at least two business days before the next payment date is due.
7. If you have any queries concerning disputed debit payments, or if you believe there has been an error made by us in debiting your account you must contact us in the first instance.
8. Direct debiting is not available on the full range of accounts at all financial institutions. Before completing this Direct Debit Request you should check with your financial institution that the nominated account you wish to debit is suitable for this purpose.
9. You need to ensure that the account details given in the Schedule are correct by checking them against a recent statement from the financial institution at which your account is held. Please check with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.
10. By signing the Direct Debit Request, you provide your authority to request the debiting of payments from the nominated account described in The Schedule.
11. It is your responsibility to have sufficient cleared funds available in your nominated account to be debited to enable debit payments to be made in accordance with this Direct Debit Request.
12. If a debit payment falls due on any day which is not a business day, the payment will be made on the next business day.
13. If a debit payment is returned unpaid by your financial institution, you may be charged a fee for each unpaid item. We reserve the right to cancel or suspend this Direct Debit Request at any time. You will be notified in writing if we cancel or suspend this facility.
14. Except to the extent that disclosure of your personal information is necessary in order to process debit payments, investigate and resolve disputed transactions or is otherwise required by law, we will keep details of your account and debit payments confidential.

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