RAA Rewards Survey competition – Terms and Conditions

1. Information on how to enter and prize details form a part of the competition terms and conditions of entry (**Terms and Conditions**).

2. Entry into this RAA Rewards Survey competition (**Competition**) is deemed acceptance of the Terms and Conditions.

3. The Promoter is Royal Automobile Association of South Australia Limited ACN 677 371 274, ABN 90 020 001 807, of 150 Grenfell Street, Adelaide SA 5000 and available by phone on (08) 8202 4600 (**RAA** or **Promoter**).

4. All employees and their immediate families of the Promoter and its related bodies corporate are ineligible to enter. Immediate family means any of the following: spouse, de facto spouse, child or step child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, brother, sister, step-brother or step-sister.

5. The Competition commences at 9:00am ACDT on 2nd November 2026 and closes at 9:00am ACDT on 17th November 2026 (**Promotion Period**).

6. To be eligible to enter the Competition, entrants must be 18 years of age and over; be a member of RAA; be a resident of South Australia or Broken Hill, complete the RAA Rewards survey on or before 17/11/2026 and select 'Yes' at the end of the survey when asked if they would like to enter the prize draw, and provide their email on the subsequent question.

7. Only one valid entry per person.

8. Entries must be submitted via completing the RAA Rewards Survey electronically via the unique survey linked received at the applicants' email address.

9. Entries not completed in accordance with these Terms and Conditions or received after the Promotion Period ends will not be considered. Incomplete, fraudulent or incomprehensible entries will be disregarded. The Promoter accepts no responsibility for late, lost or misdirected entries.

10. The Promoter collects personal information from each entrant in order to conduct the prize draw. Entry into the Competition is conditional on the person providing their name, phone number, and email address.

11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

12. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.

13. If the Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify the entrant; or (b) subject to any written directions from a regulatory authority, modify, suspend, terminate or cancel the Competition, as appropriate.

14. The Promoter reserves the right, in its sole discretion, to disqualify any entrant who engages in any act or omission which in the opinion of the Promoter may be considered immoral, deceptive, scandalous or in contrast to acceptable standards of social behaviour.

15. The prize draw consists of 5 major prizes, being e-gift cards valued at $50 each.

16. The prize values are in Australian dollars. The total prize pool is valued at $250.

17. The prize is non-transferable, cannot be exchanged or taken for cash and will have an expiry of November 2029.

18. A prize draw will occur on 18th November 2026 at 10:30am ACDT through a random electronic process].

19. The draw will take place at RAA of 150 Grenfell Street, Adelaide SA 5000.

20. The prize winner will be notified by phone (and failing that by email) on or after 18th November 2026. To claim the prize, the winner must respond within 14 days of being notified. Entrants are responsible for keeping the Promoter informed of any changes to their contact details during and following the Promotion Period. The Promoter's decision is final and binding and no correspondence will be entered into.

21. If the prize remains unclaimed for 15 days of the winner(s) being notified under clause 20, the Promoter will conduct a redraw at 10:30am ACDT at the same place as the original draw subject to any applicable law. If required the redraw will take place on 3rd December 2026. If applicable, the winner, will be notified by phone and by email.

22. The name(s) of the winner(s) and prize(s) won will be published on www.raa.com.au/competitions within 30 days of the draw.

23. The Promoter handles personal information in accordance with the *Privacy Act 1988* (Cth), including the Australian Privacy Principles, and will deal with personal information in accordance with its privacy policy. By entering into the Competition you acknowledge and agree that the Promoter may use the personal information it already holds, together with any personal information provided as part of your entry, to conduct the Competition and to update, or add to your RAA membership profile and you agree to be bound by the Promoter's privacy policy. To view the Promoter's privacy policy visit www.raa.com.au or to access or update your personal information please contact us by phone on (08) 8202 4600.

24. To the extent permitted by law, the Promoter will not be responsible or liable for:
    a. the prize winner's failure to update the contact information associated with his or her RAA membership;
    b. inaccurate or incorrect transcription of entry information;
    c. purported entries that are not received for any reason, including because they are lost, misdirected or stolen, or that are received, but are late, illegible, incomplete, sent with insufficient postage (where entry is by post), or sent or submitted other than as directed in these Terms and Conditions;
    d. any problems or technical failures of any kind, including malfunction of any telephone network or lines, computer online systems or network, servers or providers, computer equipment, or software;
    e. the unavailability or inaccessibility of any service whether or not caused by traffic congestion on the Internet or at any website;
    f. unauthorised human intervention in any part of the Competition;
    g. electronic or human error which may occur in the administration of the Competition;
    h. any loss suffered or sustained, to any person or property and including, but not limited to, consequential (including economic) loss by reason of any act or omission, deliberate or negligent, by the Promoter, or its servants or agents, in connection with the arrangement for supply, or the supply of any goods or services by any person to a prize winner and where applicable to any family members/persons accompanying a winner.